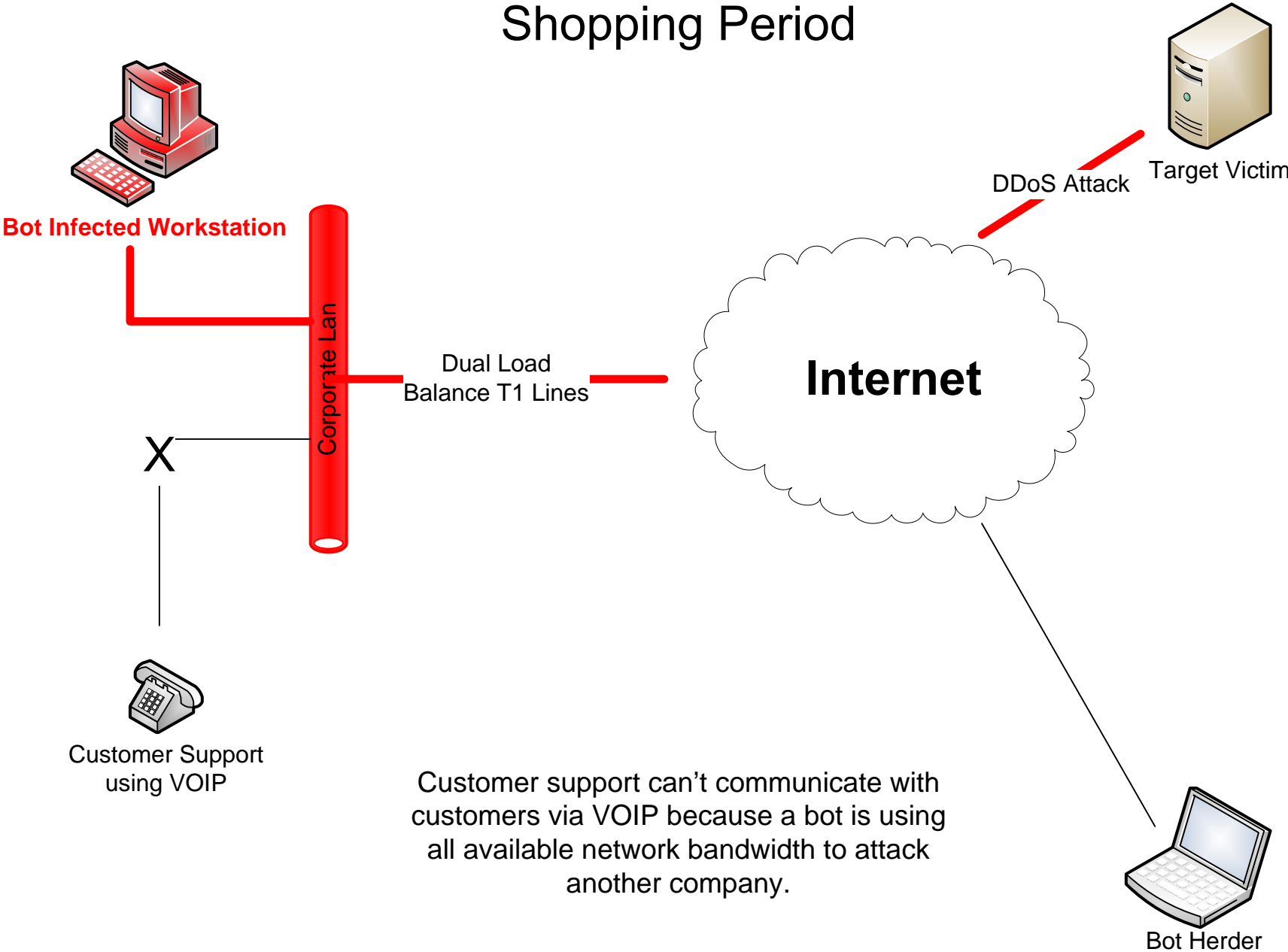


Bot Inflicted Losses over Busy Holiday Shopping Period



Customer support can't communicate with customers via VOIP because a bot is using all available network bandwidth to attack another company.